

**Administrative Offices**

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December 19, 2011

Antoinette Konz  
The Courier-Journal  
525 W. Broadway  
Louisville, KY 40201-7431

Dear Toni,

I appreciate your effort to describe to your readers why thousands of Jefferson County Public Schools' (JCPS) test scores went to the wrong addresses. In the article you described that JCPS worked with two vendors (ACT and United Mail) in preparing the mailing. A reader of your description, I believe, would get the impression that ACT did nothing wrong, while United Mail may have been the cause of some of the problem. I want to assure you that that is NOT THE CASE. Both ACT and United Mail have been good partners during this process. Neither company did anything wrong that caused the test scores to go to the wrong address. The problem was internal to JCPS. After reviewing our (JCPS) process we are adding several quality control steps. We believe these step will prevent this error from happening again.

Sincerely,

A handwritten signature in black ink that reads "Robert J. Rodosky".

Robert J. Rodosky, Executive Director  
Accountability, Research and Planning

RJR:mw

cc: Lauren Roberts  
United Mail